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Enterprise Scheduling

“Optimized Resource Management”

Health care organizations count on scheduling software to speed up the scheduling process, reduce overtime, decrease use of costly outside agency staff, achieve greater consistency in the application of equitable scheduling rules, optimize deployment of resources and improve employee satisfaction.

One such enterprise application, RES-Q Labor Resource Management from RES-Q Healthcare Systems of Calabasas, Calif., helps hospitals set their schedules for today while establishing the framework for future success. The Windows-based, client/server system "produces clinically sound, skill-matched, financially optimized and productive staffing in schedules that account for staff preferences," according to RES-Q.

RES-Q interfaces to a variety of human resource, time and attendance, and patient classification systems, according to the company. The application's standard interface manager can be configured to export data in a user-defined ASCII text file or as an HL7 message. Interfaces can be automated to work without user intervention at user-defined time intervals.

Within Anchorage-based Providence Health System Alaska, the following four facilities use RES-Q: Providence Alaska Medical Center, The Children's Hospital at Providence, Mary Conrad Center, and Providence Seward Medical and Care Center. They have used the system since 1980. Currently the health system has 130 registered users, and relies on the system for staffing and scheduling of 1,840 employees.

"Enterprise scheduling enables our facilities to automate time-consuming, inefficient staff and scheduling processes. Thus, our facilities can optimize management of resources, with a focus on maximizing staffing productivity, patient safety and patient and employee satisfaction," said Karen Edmondson, director of patient care resource services at Providence Alaska Medical Center.



[www.res-q.com](http://www.res-q.com)

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