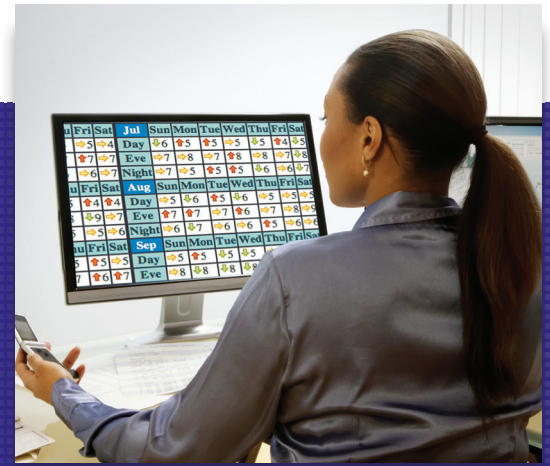


# SHIFT PREDICT™

Help your managers expertly navigate the many complexities inherent in scheduling to build more effective staff schedules with accurate targets and flexing needs. ShiftPredict™ uses historical data to model future volumes so that managers can account for bed turns, acuity changes, workload distribution, and non-productive burden, as well as variations by season, month, day, and shift.



Build more effective staff schedules



## SHIFTPREDICT HELPS YOU:

- Create more accurate staffing targets on your schedules
- Identify flexing tendencies on a shift-by-shift basis
- Assure quality, safe care with appropriate coverage
- Build the expertise of scheduling managers
- Reduce time spent on schedule management
- Decrease the need for last-minute premium labor

## SHIFTPREDICT FEATURES & BENEFITS:

- Increase awareness of scheduling complexities and build competencies of your managers with predictive scheduling training and technology.
- Use trends in your historical data to produce a more accurate initial staff schedule.
- Proactively identify flexing tendencies for each day and each shift so that your managers are prepared with call-in or call-off lists.
- Assure the delivery of quality, safe care when appropriate coverage and productivity are achieved.
- Minimize labor waste and managers' time spent on scheduling to improve productivity levels.
- Improve staff engagement with more effective schedules that are fair and equitable.
- Educate your managers about the primary and secondary outcomes of effective scheduling, the measurement of effective scheduling, and developing predictive scheduling models to meet your hospital's specific requirements.



CONCERRO

## SHIFTPREDICT STAFFING GRIDS

By using historical data, managers are able to develop dynamic staffing grids up to a year in advance. In addition, ShiftPredict will also:

- Predict multiple positions and job titles per department
- Recommend full-time and part-time FTE allocation
- Identify when a manager will need to flex up or flex down
- Calculate average volume by month
- Update continuously with the entry of new volume data

## SHIFTPREDICT TRAINING AND CONSULTING

ShiftPredict is more than technology—it includes the expertise of our clinicians who are knowledgeable about industry and professional standards. They understand Joint Commission staffing effectiveness standards and state regulations. In addition, our consultants educate your managers about the variables required to expertly model and balance their schedules so that they are prepared to manage predictive scheduling independently.

## CONCERRO CLIENT SERVICES

The true value to Concerro clients lies with our unparalleled client services and support. We believe in forming long-term partnerships with our clients, which is why Concerro clients receive unlimited access to the client services team.

Upon partnering with Concerro, your dedicated Client Services Executive (CSE) will guide your organization through change management and help you achieve your current and evolving goals. As your strategic partner, they will collaborate with you to design a staffing effectiveness program that takes into account the cultural, strategic, financial, and operational goals of your organization.

## ABOUT CONCERRO

Concerro offers healthcare management solutions and services that improve both your quality of life and your bottom line. With online scheduling, open shift management, patient acuity, and emergency preparedness solutions, you can effectively manage your resources and mission-critical communications.

By taking a collaborative approach, we are able to implement a solution to meet your hospital's specific needs and requirements. Join more than 500 hospitals that rely on Concerro's award-winning solutions and services to ensure an effectively managed organization with a reputation for quality patient care.

## Connect with Concerro Today

800-658-8940 | [info@concerro.com](mailto:info@concerro.com) | [www.concerro.com](http://www.concerro.com)

© 2011 Concerro, Inc. All rights reserved. Concerro and ShiftPredict are trademarks or registered trademarks of Concerro, Inc. All other trademarks are the property of their respective owners.

