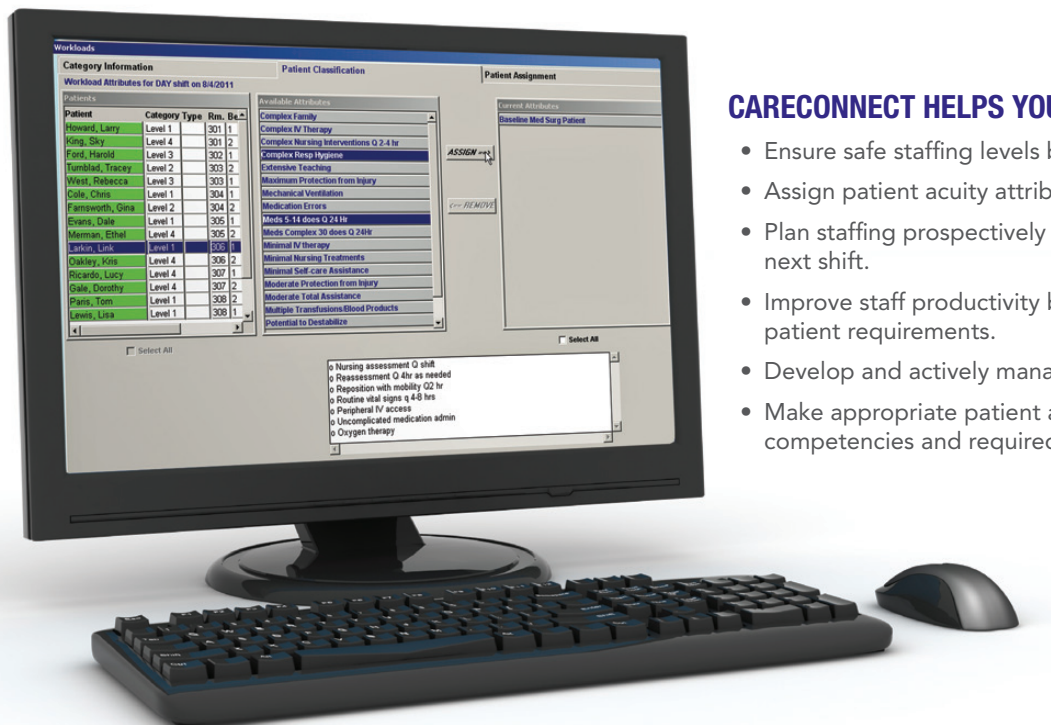




Ensure safe staffing levels

Balance your patient acuity needs and clinical skills with CareConnect™ from Concerro™. To ensure safe staffing levels, our unique methodology enables your organization to systematically formulate and implement a set of patient attributes that are customized to your patient populations served. This allows us to identify the best predictors of patient care and workload for your practices and your patient mix.



CARECONNECT HELPS YOU:

- Ensure safe staffing levels based on patient needs.
- Assign patient acuity attributes in just 30 seconds.
- Plan staffing prospectively to adjust staffing for the next shift.
- Improve staff productivity based on skill mix and patient requirements.
- Develop and actively manage nursing budgets.
- Make appropriate patient assignments based on staff competencies and required care.

CARECONNECT FEATURES & BENEFITS:

- Align staffing to workload demand based on the care requirements of your patient population.
- Assign, match, and deploy nurses where they are needed most with an evidence-based approach.
- Reduce avoidable days by placing patients appropriately.
- Establish baseline definitions for each nursing area along with unit-specific exception criteria that adjust patient acuity.
- Classify by exception, which allows nurses to return to providing quality patient care.
- Audit the initial validity and reliability of your patient classification definitions.
- Prevent understaffing and overstaffing, which can result in higher costs from potential liability, disputes with employees, lost productivity and overtime.



CARECONNECT CONSULTING

CareConnect is more than technology – it includes the expertise of our clinicians who apply industry and professional standards. They understand Joint Commission staffing effectiveness standards and state regulations. In addition, our CareConnect consultants incorporate professional guidelines and provide educational value to your staff while including them in the process development.

The Concerro CareConnect Philosophy:

- Concerro works with you to formulate a customized set of patient attributes that are the best predictors of patient care for your practices and your patient mix.
- Success is driven by 80% behavior “buy in” and 20% systems and data. Concerro ensures your staff understands and embraces the patient classification process.
- We provide you with professional services – not a laundry list of tasks to complete. Our experienced clinicians consider risk, complexity, skill level, frequency, probability of occurrence, and time.
- It is common for staff to think that they will get more staff with an acuity solution. Concerro works with your staff to eliminate mixed messages and ensure everyone understands that the acuity data can also indicate less staff is needed.
- Manage your resources more efficiently rather than simply using who you have available. This data also feeds the budget for next year’s planning.
- We recognize that many aspects of care delivery depend on clinical and quality of life judgments.

CONCERRO CLIENT SERVICES

The true value to Concerro clients lies with our unparalleled client services and support. We believe in forming long-term partnerships with our clients, which is why Concerro clients receive unlimited access to the client services team.

Upon partnering with Concerro, your dedicated Client Services Executive (CSE) will guide your organization through change management and help you achieve your current and evolving goals. As your strategic partner, they will collaborate with you to design a staffing effectiveness program that takes into account the cultural, strategic, financial, and operational goals of your organization.

ABOUT CONCERRO

Concerro offers healthcare management solutions and services that improve both your quality of life and your bottom line. With online scheduling, open shift management, patient acuity, and emergency preparedness solutions, you can effectively manage your resources and mission-critical communications.

By taking a collaborative approach, we are able to implement a solution to meet your hospital’s specific needs and requirements. Join more than 500 hospitals that rely on Concerro’s award-winning solutions and services to ensure an effectively managed organization with a reputation for quality patient care.

Connect with Concerro Today

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