

COMMANDAWARE®

CommandAware® is a secure virtual command center that helps emergency preparedness coordinators and administration make better decisions during all four phases of disaster management including preparation, mitigation, response and recovery. With CommandAware as a common communications framework, the Incident Command System team can manage response capabilities and capture critical data essential to coordinating emergency response.



Assess situations and communicate instantly



COMMANDAWARE HELPS YOU:

- Quickly assess situations and communicate instantly
- Notify staff of incidents via email, text and phone
- Simplify regional HVAs and exercises
- Save time updating contact and profile information
- Decrease disruptions to normal hospital services
- Reduce time on survey response
- Capture documentation to maximize reimbursement

COMMANDAWARE FEATURES & BENEFITS:

- Maintain compliance and create after action reports for FEMA and insurance reimbursement with online documentation.
- Maintain and monitor NIMS and Joint Commission compliance requirements.
- Dynamically adapt to roles, hazards, and hospital-specific response plans with HICS automation.
- Easily access appropriate job action sheets, HICS forms, and internal policies & procedures.
- Broadcast communications through email, phone, and text messages and enable recipients to respond.
- Manage operational activities such as IT downtime, facilities projects, and surveyor tracking.



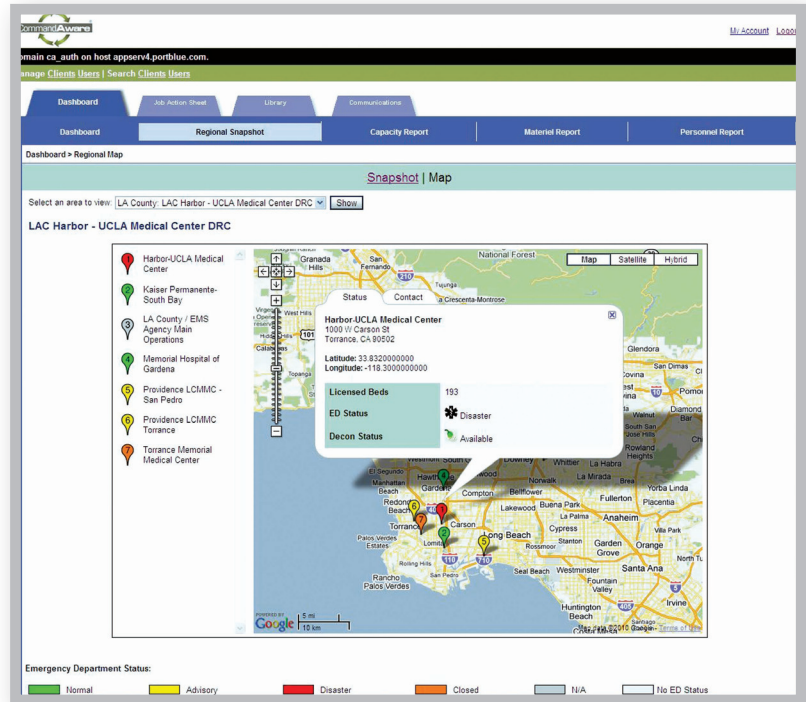
CONCERRO

REGIONAL SURGE MANAGEMENT

Disasters impact entire regions, not just individual hospitals. The CommandAware incident management platform provides hospitals, state and local governments, and first responders with the tools they need to respond to disasters in unison—through real time resource availability, purpose-built communications, and real time ICS contact information.

PROVEN TECHNOLOGY

CommandAware is used by hundreds of hospitals nationwide in more than 3,000 local, regional, and national incidents and drills.



Quality of Life

Being prepared to respond to disasters is very important to us. CommandAware took our command center, which was often a place of organized chaos, and it brought calm to it. If I was at another hospital that didn't have CommandAware, I would definitely bring it in.

—DAN McLAUGHLIN
VICE PRESIDENT OF PROFESSIONAL SERVICES
GOOD SAMARITAN HOSPITAL

Bottom Line

Before, I had to type everything up from handwritten notes and tally feedback forms. CommandAware does all of that for me, which is wonderful. I can honestly say that what may have taken me a week to compile can now be done in a day.

—KAREN HUTTO, RN, CHSP, MEP, CHEP
EMERGENCY PREPAREDNESS COORDINATOR
PALMETTO HEALTH RICHLAND

CONCERRO CLIENT SERVICES

The true value to Concerro clients lies with our unparalleled client services and support. We believe in forming long-term partnerships with our clients, which is why Concerro clients receive unlimited access to the client services team.

The CommandAware services team provides live support, 24/7. With customization, configuration, and implementation, the services team will ensure that CommandAware is a solution that meets your hospital's unique requirements. In addition, our services team provides on-site training and web based training and is available for drills and exercises.

ABOUT CONCERRO

Concerro offers health care management solutions and services that improve both your quality of life and your bottom line. With online scheduling, open shift management, patient acuity, and emergency preparedness solutions, you can effectively manage your resources and mission-critical communications.

By taking a collaborative approach, we are able to implement a solution to meet your hospital's specific needs and requirements. Join more than 500 hospitals that rely on Concerro's award-winning solutions and services to ensure an effectively managed organization with a reputation for quality patient care.

Connect with Concerro Today

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